

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

GENERAL ELIGIBILITY REQUIREMENTS:

1. Home must be a year-round primary residence that is at least 12 months old, and one of the following types of residential buildings:
 - a. single family home (detached dwelling).
 - b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.
 - c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services; towing apparatus and axle must be removed.
 - d. duplex, triplex, row home or townhome, where each unit has its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
 - d. multiplex residential units that are individually metered and each have their own exterior entrance. Buildings must be three storeys or less, with up to five units, have no significant common lighting or central mechanical systems, and no shared hallways or elevator. If your multiplex doesn't meet this criteria, check if you're eligible for our **multi-unit residential building offers**.
2. The following types of homes are not eligible:
 - a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings (except for strata unit owners installing a FortisBC rebate-eligible natural gas fireplace).
 - b. garages, workshops, and outbuildings.
 - c. newly constructed homes less than twelve (12) months old.
 - d. additions to existing homes that increase the square footage of the home.
 - e. existing spaces converted into a living space (ie. garage, solarium, patio)
 - f. a home defined as "substantially reconstructed," by the Homeowner Protection Act (as per **BC Housing Regulatory Bulletin No. 6**) is not eligible. A substantially reconstructed home can include structural repairs, renovation where exterior walls and/or existing plumbing, electrical or gas lines are moved or it requires a New Home Registration Form under the Homeowner Protection Act.
3. The home must be connected to a residential account with one of the following utilities:
 - a. FortisBC natural gas
 - b. FortisBC Inc.
 - c. BC Hydro
 - d. City of New Westminster
 - e. City of Penticton
 - f. City of Grand Forks

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- g. Nelson Hydro
 - h. District of Summerland
 - i. Pacific Northern Gas
4. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C):
 - a. natural gas, propane or oil (a fireplace is not considered a primary heating system).
 - b. electricity (hard-wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, forced-air furnace/boiler).
 - c. homes primarily heated by wood or other solid fuels are only eligible for the following rebates:
 - i. air source heat pump (convert from wood)
 - ii. natural gas fireplace
 - iii. natural gas water heater or heat pump water heater
 - iv. two upgrade bonus
 - d. homes primarily heated by natural gas supplied by Pacific Northern Gas Ltd. are only eligible for the following rebates:
 - i. insulation
 - ii. windows and doors
 - iii. air source heat pump (convert from fossil fuel)
 - iv. dual fuel ducted heat pump
 - v. heat pump water heater (convert from fossil fuel or electric)
 - vi. air-to-water heat pump (convert from fossil fuel)
 - vii. two upgrade bonus
 5. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self-installations are not eligible. See individual upgrades for specific contractor requirements.
 6. The use of a **Home Performance Contractor Network (HPCN)** member is required to receive a heat pump and/or insulation rebate.
 7. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade. Rebates may be combined with funding received from the **Canada Greener Homes Grant**, but combined rebates cannot exceed the cost on the invoice or paid cost of the upgrade. Rebates cannot be combined with funding received from the **CleanBC Better Homes Income Qualified Program**. Upgrade costs covered by warranty or home insurance claims are not eligible for rebates. Financing or leasing agreements must result in full ownership (a copy of the agreement may be requested).
 8. Rebates can only be claimed once.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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MUNICIPAL TOP-UPS

1. Municipal Top-Ups are a limited time special offer funded by participating municipalities. Participating municipalities are listed on betterhomesbc.ca/municipal-offers.
2. Municipal Top-Ups are subject to availability on a first-come, first-served basis while funds last.
3. Homes must be located within the municipal boundary of a participating municipality. Applicants, homes, upgrade eligibility requirements, and top-up amounts are listed on betterhomesbc.ca/municipal-offers.

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INSULATION

Rebate requirements:

1. New insulation must be:
 - a. batt, loose fill, board or spray foam.
 - b. installed by a **Home Performance Contractor Network** member in accordance with the **Best Practice Guide Air Sealing and Insulation Retrofits for Single Family Homes**. Self-installations are not eligible.
 - c. installed to reduce heat loss from the home (e.g. insulation for soundproofing or insulation in outbuildings is not eligible).
2. Rebates are calculated based on the R-value of new insulation added
 - a. in cases where pre-existing insulation was removed (e.g. due to pest infestation or mold), the rebate is calculated on the difference in R-Value between the newly added and pre-existing insulation.
3. Pest infestations and rodent tunnels in the location of the insulation upgrade must be resolved. Your rebate application will not be processed until the issue has been resolved.
4. Insulation upgrades made to a home that require installations to meet code compliance and new building construction requirements, including and not limited to renovations that require a “New Construction” or “Addition/Alteration” building permit are not eligible.
6. The use of a **Home Performance Contractor Network (HPCN)** member is required to receive an insulation rebate.

| Location of insulation upgrade | Rebate per sq. ft. | Minimum R-value of new insulation to be added | Rebate maximum | Bonus eligibility |
|--|--------------------|---|----------------|--|
| Attic—flat and cathedral ceiling | \$0.02 | R12 | \$900 | Each location that achieves a minimum \$500 rebate qualifies as one bonus-eligible upgrade |
| Exterior wall cavities | \$0.09 | R12 | \$1,200 | |
| Exterior wall sheathing | \$0.09 | R3.8 | \$1,200 | |
| Basement/crawlspace walls* | \$0.09 | R10 | \$1,200 | |
| Other (exposed floor, floor over crawlspace*, basement header) | \$0.07 | R20 | \$1,000 | |

*One rebate for basement/crawlspace walls or floor over crawlspace

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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WINDOWS AND DOORS

Rebate requirements:

- The new windows and/or doors must:
 - replace existing windows and doors in the building envelope of the home between an unheated space (e.g. outdoors) and a heated space (e.g. indoors).
 - skylights are not eligible for a rebate.
 - be listed with one of the following certification bodies:
 - Canadian Standards Association (CSA)
 - Intertek Canada (Intertek)
 - Labtest Certification (LC)
 - QAI Laboratories (QAI)
 - Keystone Certification (KC)
 - National Fenestration Rating Council (NFRC)
 - NAMI Certification
- The number of windows and/or doors eligible for rebates is based on the number of Rough Openings (“RO”) in which the windows or doors were replaced. Each RO is counted as one window and/or door. A bay window, which may be made up of several window sections, is regarded as one RO. Each bay window will qualify for one rebate.
- All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self-installations are not eligible.

| Upgrade | Rebate | U-Factor (As indicated on the product label) | Rebate maximum | Bonus eligibility |
|---------------------|------------|--|----------------|---|
| Tier 2 window/door* | \$100 each | 1.22 W/m ² -K or less | \$2,000 | Minimum of \$250 rebate achieved qualifies as one bonus-eligible rebate |

*Homes within the City of Vancouver municipal boundary are not eligible for the Tier 2 window/door rebates.

Supporting documentation:

- Paid invoice (see sample invoice for requirements). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
- A photo of a manufacturer label from each installed window/door.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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AIR SOURCE HEAT PUMP (CONVERT FROM ELECTRIC)

1. The home must primarily be heated by electricity (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C at an outdoor temperature of -5°C or colder).
2. The new heat pump must:
 - a. replace an existing hard-wired electric heating system (e.g. electric baseboards, radiant ceilings, radiant floors, or forced-air furnace). The back-up space heating system must also be electric.
 - b. be sized to function as the primary heating system of the home.
 - c. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - d. Homes over 1,200 sq. ft. must install a multi-split or central system.
 - e. be listed as a qualifying system on the Qualified Heat Pump Product List with a variable speed compressor and meet either SEER ≥16 & HSPF ≥10.00 (Region IV) or SEER2 ≥15.20 & HSPF2 ≥ 8.50 (Region IV).
 - f. be installed in accordance with the Heat Pump Best Practices Installation Guide for Existing Homes and Contractor Guidelines for All-Electric Heat Pumps in Electric Heated Homes.
3. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
4. Emergency replacement of broken electrical systems is not eligible.
5. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
6. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
7. The use of a Home Performance Contractor Network (HPCN) member is required to receive a heat pump rebate.

| | Efficiency requirements |
|----------------------|--|
| Whole home heating | <ol style="list-style-type: none"> 1. The supplemental heating system cannot use natural gas, oil, or propane. 2. The heat pump must have a minimum 12,000 BTU (British Thermal Unit) capacity. At a minimum, the heat pump (excluding electric resistance heat) must be sized to meet 100% of the BTU/h requirements for the whole home to maintain a minimum indoor temperature of 22°C at an outdoor temperature of -5°C or colder. <p>Note: if the home local design temperature condition is colder than -5°C, the heat pump together with electric resistance (if required) must be sized with sufficient capacity to maintain a minimum indoor temperature of 22°C at local design temperature conditions (E.g. -23°C in Kamloops).</p> <ol style="list-style-type: none"> 3. The heat pump must provide primary heating to serve the majority of finished living spaces on each floor as part of the total conditioned space of the home. Finished living spaces include the main living room, dining room, kitchen, and bedrooms. 4. The heat pump must be listed on the Qualified Heat Pump Product List and the Northeast Energy Efficiency Partnership (NEEP) Cold Climate Air Source Heat Pump list. 5. The contractor must complete a heat load calculation using CSA F280-12 verified software. <p>Note: The program will also accept heat load calculations based on Manual J, CSA F280-90, and CSA F280-12 methodologies dated on or before October 31, 2025, on the final paid invoice.</p> |
| Partial home heating | <p>The heat pump must have a minimum 12,000 BTU (British Thermal Unit) capacity. At a minimum, the heat pump (excluding electric resistance heat) must be sized to meet 50% or more of the BTU/h requirements for the whole home to maintain a minimum indoor temperature of 22°C at an outdoor temperature of -5°C or colder.</p> <p>Note: if the home local design temperature condition is colder than -5°C, the heat pump together with electric resistance (if required) must be sized with sufficient capacity to maintain a minimum indoor temperature of 22°C at local design temperature conditions (E.g. -23°C in Kamloops).</p> |

| Heat pump type | FortisBC | BC Hydro | Rebate maximum | Bonus eligibility |
|----------------------|----------|----------|---|--|
| Whole home heating | \$4,000 | \$4,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Partial home heating | \$1,500 | \$1,500 | | |

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. For whole home heating system: [Heat load calculation summary sheet](#) and heat load report.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM ELECTRIC)

Rebate requirements:

- 1. The existing water heater being replaced must be the primary water heater for the home.
- 2. Emergency replacement of broken electric heat pump water heater or existing electric heat pump water heater is not eligible.
- 3. Eligible systems are listed as Tier 2 or higher on NEEA’s Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters.
- 4. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|------------------------|---------|---|--|
| Heat pump water heater | \$1,000 | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

- 1. Paid invoice (see sample invoice for requirements). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

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NORTHERN AIR SOURCE HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
3. The new heat pump must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or in accordance with all applicable laws.
 - d. have an AHRI certified reference number that references all components of the heat pump.
 - e. be listed as a qualifying system on the [Qualified Heat Pump Product List](#).
 - f. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
4. Emergency replacement of fossil fuel space heating systems are eligible.
5. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.
6. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact betterhomesbc@gov.bc.ca to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
7. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
8. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
9. The use of a [Home Performance Contractor Network \(HPCN\) member](#) is required to receive a heat pump rebate.

| Upgrade | Efficiency requirements |
|-----------------------------------|--|
| Ductless mini-split heat pump | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Eligible homes must be 1,200 sq. ft. or less |
| Ductless multi-split heat pump | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units |
| Central ducted heat pump (Tier 2) | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) |

| | Utility service territory | |
|-----------------------------------|---------------------------|--|
| Heat pump type | CleanBC Rebate | Rebate maximum |
| Ductless mini-split heat pump | \$6,000 | Maximum one primary space heating system rebate per homes, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. |
| Ductless multi-split heat pump | \$6,000 | |
| Central ducted heat pump (Tier 2) | \$6,000 | |

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (oil, propane or natural gas) system removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump installation company, which must include:
 - i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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NORTHERN AIR SOURCE HEAT PUMP WITH FOSSIL FUEL BACK-UP (DUAL FUEL DUCTED HEAT PUMP)

Rebate requirements:

1. The home must be primarily heated by tank propane or pipe-propane/natural gas supplied by Pacific Northern Gas. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
3. The new heat pump must:
 - a. be sized to function as the primary heating system for the home. Serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - b. be integrated with a propane or natural gas heating system and all propane or natural gas heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be modified in accordance with all applicable laws.
 - c. have the thermostat, outdoor temperature switch-over control or equipment control board set to the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}\text{C}$
 - ii. Southern Interior and Northern B.C. regions: $\leq 2^{\circ}\text{C}$
 - d. be sized to ensure it has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - e. be listed as an eligible system on [Qualified Heat Pump Product List](#).
 - f. have an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number.
 - g. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#)
4. A program approved heat load calculation is required to properly size the system. Rule of thumb equipment sizing will not be accepted. Existing supplemental heating from other electric or non-fossil fuel heating systems may be taken into account in the heat load calculation. Supplemental heating from fossil fuel heating systems (e.g. gas fireplace) cannot be taken into account in the heat load calculation. Program approved methodology can be found at betterhomesbc.ca/faqs/heat-load-calculations.
5. Emergency replacement of fossil fuel space heating systems are eligible.
6. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.

7. Homes primarily heated by oil are not eligible for an air source heat pump with fossil fuel back up with the following exception:
 - a. Homes in Northern B.C. (B.C. building Code Climate Zone 6, 7A, 7B or 8) provided:
 - i. the indoor and outdoor unit(s) of the heat pump are listed on AHRI certification as a matched system that meets the Program's HSPF and SEER requirements. However, an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number is not needed.
 - ii. the requirement to remove or modify the oil furnace does not apply. The oil furnace may still be used as a back-up heating source.
8. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
9. The use of a **Home Performance Contractor Network (HPCN)** member is required to receive a heat pump rebate.

| Upgrade | Efficiency requirements |
|----------------------------|---|
| Dual fuel ducted heat pump | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton) |

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|------------------------------|---------|---|--|
| Northern dual fuel heat pump | \$4,500 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (propane or natural gas) system removal, or modification (as applicable for the upgrade). One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal, or modification company or heat pump installation company, which must include:
 - i. description of work completed pertaining to removal, or modification, as applicable for the upgrade.
 - ii. date of removal, or modification
3. Copy of the heat load calculation based on program-approved methodology found at **betterhomesbc.ca/faqs/heat-load-calculations**.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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DUAL FUEL HEATING SYSTEM (AIR SOURCE HEAT PUMP WITH GAS/PROPANE FURNACE BACK UP)

Dual fuel requirements:

1. The home must have a residential FortisBC natural gas or propane account. For Pacific Northern Gas customers please see Northern dual fuel ducted heat pump).
2. The home must meet minimum annual average consumption of 55 GJ's over the previous two calendar years to be eligible. Administrators reserve the right, in their sole discretion, to accept or reject whether applications meet the minimum annual average.
3. The new dual fuel system must:
 - a. be replacing an existing gas furnace or propane that is at least 10 years old.
 - b. be comprised of a new central ducted air source heat pump integrated with a new compatible high efficiency gas furnace and operated by a single system of controls.
 - c. be installed by a Technical Safety BC licensed gas contractor, who is a member in good standing of the **Home Performance Contractor Network**.
 - d. be listed as an eligible system on **Qualified Dual Fuel Systems List**. Qualifying systems must have an AHRI certified reference number that references the outdoor unit and the indoor unit of the heat pump, and the furnace model number.
 - e. have the thermostat, outdoor temperature switch-over control or equipment control board set to a **maximum** of the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}\text{C}$
 - ii. Southern Interior and Northern B.C. regions: $\leq 2^{\circ}\text{C}$
 - f. undergo commissioning at the time of installation to ensure it is installed and operating according to best practice. The commissioning data must be submitted through the DSMally mobile application by the contractor at the time of installation. A copy of the completed commissioning sheet will be required as part of the application.
 - g. be sized to function as the primary heating system of the home and serve the main living area (e.g. family room, living room, or open-concept kitchen-living room).
 - h. be sized to ensure the heat pump component has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - i. have had a program-approved **heat load calculation** completed to properly size the system. Rule of thumb equipment sizing will not be accepted.
 - j. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes** and the **High-Efficiency Furnace Installation Guide for Existing Houses**.
4. Warranty replacements and insurance claims are not eligible.

| Upgrade | Efficiency requirements |
|----------------------------|---|
| Dual fuel ducted heat pump | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton) |

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|---|----------|---|--|
| Fortis BC Dual fuel heating system *(invoices dated on or before April 30, 2025) | \$10,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| FortisBC connected thermostat | \$150 | Maximum of one connected thermostat rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Not bonus-eligible |
| Northern top-up | \$3,000 | Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N). | Not bonus-eligible |

*Applications submitted after May 1 are subject to additional requirements

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Copy of the heat load calculation based on program-approved methodology found at **fortisbc.com/build-renoate/join-the-trade-ally-network/heat-load-calculation-requirements**.
3. Copy of the commissioning sheet
4. Photos of the two pipe direct vent system (upon request)
5. To receive the \$10,000 rebate, applications submitted on or after May 1, 2025 must meet the following criteria and provide the following additional documentation:
 - a. Invoices dated on or before April 30th
 - i. Commissioning Sheet in the mobile app must be dated on or before April 30th 2025.
 - b. Invoices dated on or before May 31, 2025.
 - i. Commissioning Sheet in the mobile app must be dated on or before May 31, 2025.
 - ii. Quote for the installation of a dual fuel system must be dated on or before April 30, 2025 with proof of paid deposit.
 - iii. The value of the paid deposit must be demonstrative of a commitment to purchase and install a dual fuel system. The administrators reserve the right in their sole discretion to accept or reject deposits deemed insubstantial or set at a nominal amount.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **fortisbc.com/dualfuel** for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

DUAL FUEL HEATING SYSTEM (AIR SOURCE HEAT PUMP WITH GAS/PROPANE FURNACE BACK UP)

Dual fuel requirements:

1. The home must have a residential FortisBC natural gas or propane account. For Pacific Northern Gas customers please see Northern dual fuel ducted heat pump).
2. The home must meet minimum annual average consumption of 55 GJ's over the previous two calendar years to be eligible. Administrators reserve the right, in their sole discretion, to accept or reject whether applications meet the minimum annual average.
3. The new dual fuel system must:
 - a. be replacing an existing gas furnace or propane that is at least 10 years old.
 - b. be comprised of a new central ducted air source heat pump integrated with a new compatible high efficiency gas furnace and operated by a single system of controls.
 - c. be installed by a Technical Safety BC licensed gas contractor, who is a member in good standing of the **Home Performance Contractor Network**.
 - d. be listed as an eligible system on **Qualified Dual Fuel Systems List**. Qualifying systems must have an AHRI certified reference number that references the outdoor unit and the indoor unit of the heat pump, and the furnace model number.
 - e. have the thermostat, outdoor temperature switch-over control or equipment control board set to a **maximum** of the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}\text{C}$
 - ii. Southern Interior and Northern B.C. regions: $\leq 2^{\circ}\text{C}$
 - f. undergo commissioning at the time of installation to ensure it is installed and operating according to best practice. The commissioning data must be submitted through the DSMally mobile application by the contractor at the time of installation. A copy of the completed commissioning sheet will be required as part of the application.
 - g. have had a program-approved **heat load calculation** completed to properly size the system. Rule of thumb equipment sizing will not be accepted.
 - h. be sized
 - i. to function as the primary heating system of the home and serve the main living area (e.g. family room, living room, or open-concept kitchen-living room).
 - ii. be sized to ensure the heat pump component has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - i. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes** and the **High-Efficiency Furnace Installation Guide for Existing Houses**.

3. The Applicant will purchase a new thermostat, that must be installed by a licensed contractor, to be connected at the same time as the new eligible dual fuel system.
4. Warranty replacements and insurance claims are not eligible.

| Upgrade | Efficiency requirements |
|----------------------------|---|
| Dual fuel ducted heat pump | <ol style="list-style-type: none"> 1. SEER \geq 16; HSPF (Region IV) \geq 10.00 or SEER2 \geq 15.20; HSPF2 (Region IV) \geq 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton) |

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|--|---------|---|--|
| FortisBC Dual fuel heating system (invoices dated on or after May 1, 2025) | \$5,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| FortisBC connected thermostat | \$150 | Maximum of one connected thermostat rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Not bonus-eligible |
| Northern top-up | \$3,000 | Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N). | Not bonus-eligible |

*Applications submitted after May 1 are subject to additional requirements

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Copy of the heat load calculation based on program-approved methodology found at fortisbc.com/build-reno-vate/join-the-trade-ally-network/heat-load-calculation-requirements.
3. Copy of the commissioning sheet
4. Photos of the two pipe direct vent system (upon request)

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: fortisbc.com/dualfuel for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

NORTHERN AIR-TO-WATER HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily space and/or water heated by a fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
3. The new air-to-water heat pump system must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
 - d. be listed as an eligible system on the [Air-to-Water Heat Pump Qualifying List](#).
 - e. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
4. Emergency replacement of fossil fuel space heating systems are eligible.
5. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval before the installation.
6. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact betterhomesbc@gov.bc.ca to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
7. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. air-to-water heat pumps must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|--|-----------------|---|---|
| Air-to-water heat pump | \$6,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Combined space and hot water heat pump | \$1,000—\$7,000 | Qualifies as one primary space heating upgrade and one primary water heating rebate. | Qualifies as two bonus-eligible rebates |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (i.e. oil, propane or natural gas) system removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

NORTHERN ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

- 1. The heat pump water heater must replace a fossil fuel (oil, propane or natural gas) water heating system and all fossil fuel water heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
- 2. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
- 3. The existing water heater being replaced must be the home’s primary water heater.
- 4. Eligible systems are listed as Tier 2 or higher on NEEA’s **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters**.
- 5. Emergency replacement of fossil fuel water heating systems with heat pump water heaters are eligible.
- 6. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|------------------------|---------|---|--|
| Heat pump water heater | \$1,000 | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

- 1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
- 2. Proof of gas water heater removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

TWO UPGRADE BONUS

Rebate requirements:

- 1. At least two (2) bonus-eligible upgrades must be installed in the home within 18 months of each other.
- 2. Refer to the list of bonus-eligible rebates.

Rebate details:

| Upgrade | Rebate | Rebate maximum |
|-------------------|--------|--|
| Two Upgrade Bonus | \$300 | Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per home |

Supporting documentation:

N/A

Deadlines:

The bonus application must be submitted within six (6) months of the invoice date of the second bonus-eligible upgrade.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

HOME ENERGY IMPROVEMENT BONUS

Rebate requirements:

- 1. A pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation must be performed by a Program Qualified Energy Advisor listed at betterhomesbc.ca/ea.
- 2. Participants must have at least three (3) bonus-eligible upgrades installed and complete the post-upgrade EnerGuide home evaluation within 18 months after the completion of their pre-upgrade EnerGuide home evaluation.
- 3. Refer to the list of [bonus-eligible rebates](#).

Rebate details:

| Upgrade | Rebate | Rebate maximum |
|-------------------------------|---|--|
| Home Energy Improvement Bonus | \$20 per percentage improvement in EnerGuide rating (GJ/year), minimum \$750 up to \$2,000. | Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per premises |

Supporting documentation:

- 1. Paid invoices for pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation. Invoices must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
- 2. A copy of the pre-upgrade EnerGuide Homeowner Information Sheet and post-upgrade EnerGuide Homeowner Information Sheet.

Deadlines:

The bonus application and supporting documentation must be submitted within six (6) months of the date of the post-upgrade EnerGuide home evaluation.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after May 1, 2025.

REBATE MAXIMUMS AND BONUS-ELIGIBILITY

| Upgrade | Rebate maximum | Bonus eligibility |
|---|---|--|
| Attic insulation | \$900 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Exterior wall cavity insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Exterior wall sheathing insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Basement/crawlspace walls insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Other insulation | \$1,000 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Windows and doors | \$2,000 for Tier 2 windows/doors | Qualifies as one bonus-eligible upgrade if minimum \$250 rebate achieved |
| Primary space heating system: 1. Air source heat pump 2. Dual Fuel Heating System 3. Air to water heat pump for space heating only | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible upgrade. |
| Primary water heating system: 1. Electric heat pump water 2. Air to water heat pump for water heating only | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible upgrade. |
| Combined space and water heating systems: 1. Air to water heat pump for space and water heating | Qualifies as one primary space heating upgrade and one primary water heating rebate. | Qualifies as two bonus-eligible upgrades. |
| Connected thermostat | Maximum of one connected thermostat rebate per home. | Not bonus-eligible |
| Electrical service upgrade | Maximum of one electrical service upgrade rebate per home. | Not bonus-eligible |

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.