

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

GENERAL ELIGIBILITY REQUIREMENTS:

1. Home must be a year-round primary residence that is at least 12 months old, and one of the following types of residential buildings:
 - a. single family home (detached dwelling).
 - b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.
 - c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services; towing apparatus and axle must be removed.
 - d. duplex, triplex, row home or townhome, where each unit has its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
2. The following types of homes are not eligible:
 - a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings (except for strata unit owners installing a FortisBC rebate-eligible natural gas fireplace).
 - b. garages, workshops, and outbuildings.
 - c. newly constructed homes less than twelve (12) months old.
 - d. additions to existing homes that increase the square footage of the home.
 - e. existing spaces converted into a living space (ie. garage, solarium, patio)
 - f. a home defined as “substantially reconstructed,” by the Homeowner Protection Act (as per **BC Housing Regulatory Bulletin No. 6**) is not eligible. A substantially reconstructed home can include structural repairs, renovation where exterior walls and/or existing plumbing, electrical or gas lines are moved or it requires a New Home Registration Form under the Homeowner Protection Act.
3. The home must be connected to a residential account with one of the following utilities:
 - a. FortisBC natural gas
 - b. FortisBC Inc.
 - c. BC Hydro
 - d. City of New Westminster
 - e. City of Penticton
 - f. City of Grand Forks
 - g. Nelson Hydro
 - h. District of Summerland
 - i. Pacific Northern Gas

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4. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C):
 - a. natural gas, propane or oil (a fireplace is not considered a primary heating system).
 - b. electricity (hard-wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, forced-air furnace/boiler, or heat pump).
 - c. homes primarily heated by wood or other solid fuels are only eligible for the following rebates:
 - i. air source heat pump (convert from wood)
 - ii. natural gas fireplace
 - iii. natural gas water heater or heat pump water heater
 - iv. Two Upgrade Bonus
 - d. homes primarily heated by natural gas supplied by Pacific Northern Gas Ltd. are only eligible for the following rebates:
 - i. insulation
 - ii. windows and doors
 - iii. air source heat pump (convert from fossil fuel)
 - iv. dual fuel ducted heat pump
 - v. heat pump water heater (convert from fossil fuel or electric)
 - vi. air-to-water heat pump (convert from fossil fuel)
 - vii. Two Upgrade Bonus
 - viii. Home Energy Improvement Bonus
5. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self-installations are not eligible. See individual upgrades for specific contractor requirements.
 - The use of a **Home Performance Contractor Network (HPCN)** member is required to receive a heat pump and/or insulation rebate.
6. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade. Rebates may be combined with funding received from the **Canada Greener Homes Grant**, but combined rebates cannot exceed the cost on the invoice or paid cost of the upgrade. Rebates cannot be combined with funding received from the **CleanBC Better Homes Income Qualified Program**. Upgrade costs covered by warranty or home insurance claims are not eligible for rebates. Financing or leasing agreements must result in full ownership (a copy of the agreement may be requested).
7. Rebates can only be claimed once.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

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MUNICIPAL TOP-UPS

1. Municipal Top-Ups are a limited time special offer funded by participating municipalities. Participating municipalities are listed on betterhomesbc.ca/municipal-offers.
2. Municipal Top-Ups are subject to availability on a first-come, first-served basis while funds last.
3. Homes must be located within the municipal boundary of a participating municipality. Applicants, homes, upgrade eligibility requirements, and top-up amounts are listed on betterhomesbc.ca/municipal-offers.

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INSULATION

Rebate requirements:

1. New insulation must be:
 - a. batt, loose fill, board or spray foam.
 - b. installed by a **Home Performance Contractor Network** member in accordance with the **Best Practice Guide Air Sealing and Insulation Retrofits for Single Family Homes**. Self-installations are not eligible.
 - c. installed to reduce heat loss from the home (e.g. insulation for soundproofing or insulation in outbuildings is not eligible).
2. Rebates are calculated based on the R-value of new insulation added
 - a. in cases where pre-existing insulation was removed (e.g. due to pest infestation or mold), the rebate is calculated on the difference in R-Value between the newly added and pre-existing insulation.
3. Pest infestations and rodent tunnels in the location of the insulation upgrade must be resolved. Your rebate application will not be processed until the issue has been resolved.
4. Insulation upgrades made to a home that require installations to meet code compliance and new building construction requirements, including and not limited to renovations that require a “New Construction” or “Addition/Alteration” building permit are not eligible.
6. The use of a **Home Performance Contractor Network (HPCN)** member is required to receive an insulation rebate.

| Location of insulation upgrade | Rebate per sq. ft. | Minimum R-value of new insulation to be added | Rebate maximum | Bonus eligibility |
|----------------------------------------------------------------|--------------------|-----------------------------------------------|----------------|--------------------------------------------------------------------------------------------|
| Attic—flat and cathedral ceiling | \$0.02 | R12 | \$900 | Each location that achieves a minimum \$500 rebate qualifies as one bonus-eligible upgrade |
| Exterior wall cavities | \$0.09 | R12 | \$1,200 | |
| Exterior wall sheathing | \$0.09 | R3.8 | \$1,200 | |
| Basement/crawlspace walls* | \$0.09 | R10 | \$1,200 | |
| Other (exposed floor, floor over crawlspace*, basement header) | \$0.07 | R20 | \$1,000 | |

*One rebate for basement/crawlspace walls or floor over crawlspace

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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WINDOWS AND DOORS

Rebate requirements:

- The new windows and/or doors must:
 - replace existing windows and doors in the building envelope of the home between an unheated space (e.g. outdoors) and a heated space (e.g. indoors).
 - skylights are not eligible for a rebate.
 - be listed with one of the following certification bodies:
 - Canadian Standards Association (CSA)
 - Intertek Canada (Intertek)
 - Labtest Certification (LC)
 - QAI Laboratories (QAI)
 - Keystone Certification (KC)
 - National Fenestration Rating Council (NFRC)
- The number of windows and/or doors eligible for rebates is based on the number of Rough Openings (“RO”) in which the windows or doors were replaced. Each RO is counted as one window and/or door. A bay window, which may be made up of several window sections, is regarded as one RO. Each bay window will qualify for one rebate.
- All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self-installations are not eligible.

| Upgrade | Rebate | U-Factor (As indicated on the product label) | Rebate maximum | Bonus eligibility |
|---------------------|------------|----------------------------------------------|----------------|-------------------------------------------------------------------------|
| Tier 2 window/door* | \$100 each | 1.22 W/m ² -K or less | \$2,000 | Minimum of \$250 rebate achieved qualifies as one bonus-eligible rebate |

*Homes within the City of Vancouver municipal boundary are not eligible for the Tier 2 window/door rebates.

Supporting documentation:

- Paid invoice (see sample invoice for requirements). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
- A photo of a manufacturer label from each installed window/door.

Deadlines:

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AIR SOURCE HEAT PUMP (CONVERT FROM ELECTRIC)

1. The home must primarily be heated by electricity (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C).
2. The new heat pump must:
 - a. replace an existing hard-wired electric heating system (e.g. electric baseboards, radiant ceilings, radiant floors, or forced-air furnace). The back-up space heating system must also be electric.
 - b. be sized to function as the primary heating system of the home.
 - c. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - d. have an AHRI certified reference number that references all components of the heat pump.
 - e. be listed as a qualifying system on the [Qualified Heat Pump Product List](#). Qualifying FortisBC Electric central ducted heat pumps (Tier 1) are only listed at fortisbc.com/airsourceheatpump.
 - f. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
3. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
4. Emergency replacement of broken electrical systems is not eligible.
5. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
6. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
7. The use of a [Home Performance Contractor Network \(HPCN\) member](#) is required to receive a heat pump rebate.

| | Efficiency requirements |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ductless mini-split heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Eligible homes must be 1,200 sq. ft. or less |
| Ductless multi-split heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units |
| Central ducted heat pump (Tier 1) | <ol style="list-style-type: none"> 1. Only homes heated primarily by electricity provided by FortisBC, City of Penticton, City of Grand Forks, Nelson Hydro, and District of Summerland are eligible. 2. SEER ≥ 15; HSPF (Region IV) ≥ 8.50 |
| Central ducted heat pump (Tier 2) | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) |

| Heat pump type | FortisBC | BC Hydro | Rebate maximum | Bonus eligibility |
|-----------------------------------|----------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Ductless mini-split heat pump | \$1,200 | \$1,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Ductless multi-split heat pump | \$2,000 | \$1,000 | | |
| Central ducted heat pump (Tier 1) | \$1,200 | N/A | | |
| Central ducted heat pump (Tier 2) | \$2,000 | \$2,000 | | |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM ELECTRIC)

Rebate requirements:

1. The existing water heater being replaced must be the primary water heater for the home.
2. Emergency replacement of broken electric heat pump water heater or existing electric heat pump water heater is not eligible.
3. Eligible systems are listed as Tier 2 or higher on NEEA's [Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters](#).
4. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|------------------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Heat pump water heater | \$1,000 | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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AIR SOURCE HEAT PUMP (CONVERT FROM WOOD)

1. The home must be primarily heated by a wood or solid fuel heating system (wood or pellet stove, insert or furnace). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
2. The new heat pump must:
 - a. be sized to function as the primary heating system of the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. have an AHRI certified reference number that references all components of the heat pump.
 - d. be listed as a qualifying system on the [Qualified Heat Pump Product List](#).
 - e. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
3. The back-up heating system must be wood or electric. Fossil fuel back-up systems (e.g. dual fuel ducted heat pump systems or standalone fossil fuel heating systems) are not eligible for wood-to-electric upgrades.
4. The existing wood or solid-fuel heating system may be retained in safe and working order or removed in accordance with all applicable laws.
5. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
6. Emergency replacement of a wood or solid fuel space heating system is not eligible.
7. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
8. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
9. The use of a [Home Performance Contractor Network \(HPCN\) member](#) is required to receive a heat pump rebate.

| Efficiency requirements | |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ductless mini-split heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Eligible homes must be 1,200 sq. ft. or less |
| Ductless multi-split heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) 4. Must install a minimum of two indoor head units |
| Central ducted heat pump (Tier 2) | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton) |

| Heat pump type | Rebate | Rebate maximum | Bonus eligibility |
|-----------------------------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Ductless mini-split heat pump | \$ 1,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Ductless multi-split heat pump | \$ 1,000 | | |
| Central ducted heat pump (Tier 2) | \$ 2,000 | | |

SUPPORTING DOCUMENTATION:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Before and after photos of the wood or solid fuel heating system if it is being removed.
3. Copy of an inspection report completed by a Wood Energy Technology Transfer Inc. (WETT)-certified professional if the wood or solid fuel heating system is being retained in safe and working order.
 - a. The inspection report must be dated within the 12 month period before or 6 month period following the date of the heat pump installation invoice and include the inspector’s WETT certification number, the site address of the wood or solid fuel heating system, and whether the installation is compliant with relevant codes.

Deadlines:

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AIR SOURCE HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new heat pump must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or in accordance with all applicable laws.
 - d. have an AHRI certified reference number that references all components of the heat pump.
 - e. be listed as a qualifying system on the [Qualified Heat Pump Product List](#).
 - f. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
3. Emergency replacement of fossil fuel space heating systems are eligible.
4. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.
5. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact betterhomesbc@gov.bc.ca to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
6. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.
7. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
8. The use of a [Home Performance Contractor Network \(HPCN\) member](#) is required to receive a heat pump rebate.

| Upgrade | Efficiency requirements |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ductless mini-split heat pump | <ol style="list-style-type: none"> SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 Variable speed compressor Minimum capacity of 12,000 BTU (1 ton) Eligible homes must be 1,200 sq. ft. or less |
| Ductless multi-split heat pump | <ol style="list-style-type: none"> SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 Variable speed compressor Minimum capacity of 12,000 BTU (1 ton) Must install a minimum of two indoor head units |
| Central ducted heat pump (Tier 2) | <ol style="list-style-type: none"> SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 Variable speed compressor Minimum capacity of 12,000 BTU (1 ton) |

| Heat pump type | Utility service territory | | | Rebate maximum | Bonus eligibility |
|-----------------------------------|---------------------------|-------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| | CleanBC Rebate | BC Hydro Top Up Rebate* | Northern Top Up Rebate** | | |
| Ductless mini-split heat pump | \$1,500 | \$1,500 | + \$3,000 | Maximum one primary space heating system rebate per homes, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus eligible rebate |
| Ductless multi-split heat pump | \$1,500 | \$1,500 | + \$3,000 | | |
| Central ducted heat pump (Tier 2) | \$1,500 | \$1,500 | + \$3,000 | | |

*Eligible homes must have a residential utility account with BC Hydro

**Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N)

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (oil, propane or natural gas) system removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump installation company, which must include:
 - i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

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AIR SOURCE HEAT PUMP WITH FOSSIL FUEL BACK-UP (DUAL FUEL DUCTED HEAT PUMP)

Rebate requirements:

1. The home must be primarily heated by tank propane or pipe-propane/natural gas supplied by Pacific Northern Gas. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new heat pump must:
 - a. be sized to function as the primary heating system for the home. Serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - b. be integrated with a propane or natural gas heating system and all propane or natural gas heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be modified in accordance with all applicable laws.
 - c. have the thermostat, outdoor temperature switch-over control or equipment control board set to the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}\text{C}$
 - ii. Southern Interior and Northern B.C. regions: $\leq 2^{\circ}\text{C}$
 - d. be sized to ensure it has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - e. be listed as an eligible system on [Qualified Heat Pump Product List](#).
 - f. have an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number.
 - g. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#)
3. A program approved heat load calculation is required to properly size the system. Rule of thumb equipment sizing will not be accepted. Existing supplemental heating from other electric or non-fossil fuel heating systems may be taken into account in the heat load calculation. Supplemental heating from fossil fuel heating systems (e.g. gas fireplace) cannot be taken into account in the heat load calculation. Program approved methodology can be found at betterhomesbc.ca/faqs/heat-load-calculations.
4. Emergency replacement of fossil fuel space heating systems are eligible.
5. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval prior to installation.
6. Homes primarily heated by oil are not eligible for an air source heat pump with fossil fuel back up with the following exception:
 - a. Homes in Northern B.C. (B.C. building Code Climate Zone 6, 7A, 7B or 8) provided:
 - i. the indoor and outdoor unit(s) of the heat pump are listed on AHRI certification as a matched system that meets the Program's HSPF and SEER requirements. However, an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number is not needed.

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- ii. the requirement to remove or modify the oil furnace does not apply. The oil furnace may still be used as a back-up heating source.
7. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pumps must be installed by a licensed heating and cooling contractor). Self-installations are not eligible.
8. The use of a **Home Performance Contractor Network (HPCN)** member is required to receive a heat pump rebate.

| Upgrade | Efficiency requirements |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dual fuel ducted heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton) |

| Upgrade | Rebate | Northern Top Up Rebate* | Rebate maximum | Bonus eligibility |
|----------------------------|---------|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Dual fuel ducted heat pump | \$1,500 | + \$3,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (propane or natural gas) system removal, or modification (as applicable for the upgrade). One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal, or modification company or heat pump installation company, which must include:
 - i. description of work completed pertaining to removal, or modification, as applicable for the upgrade.
 - ii. date of removal, or modification
3. Copy of the heat load calculation based on program-approved methodology found at betterhomesbc.ca/faqs/heat-load-calculations.

Deadlines:

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DUAL FUEL HEATING SYSTEM (AIR SOURCE HEAT PUMP WITH GAS/PROPANE FURNACE BACK UP)

Dual Fuel requirements:

1. The home must have a residential FortisBC natural gas or propane account. Also available for Revelstoke residential customers receiving piped propane supplied by FortisBC.
2. The new dual fuel system must:
 - a. be replacing an existing gas furnace that is at least 10 years old.
 - b. be comprised of a new central ducted air source heat pump integrated with a new compatible high efficiency gas furnace.
 - c. be installed by a Technical Safety BC licensed gas contractor, who is a member in good standing of the **Home Performance Contractor Network**.
 - d. be listed as an eligible system on **Qualified Dual Fuel Systems List**. Qualifying systems must have an AHRI certified reference number that references the outdoor unit and the indoor unit of the heat pump, and the furnace model number.
 - e. have the thermostat, outdoor temperature switch-over control or equipment control board set to a **maximum** of the following region-specific temperatures for the duration of the product lifetime:
 - i. Lower Mainland and Vancouver Island regions: $\leq 5^{\circ}\text{C}$
 - ii. Southern Interior and Northern B.C. regions: $\leq 2^{\circ}\text{C}$
 - f. undergo commissioning to ensure it is installed and operating according to best practice. A copy of the completed commissioning sheet will be required as part of the application.
 - g. be sized to function as the primary heating system of the home and serve the main living area (e.g. family room, living room, or open-concept kitchen-living room).
 - h. be sized to ensure the heat pump component has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
 - i. have had a program-approved **heat load calculation** completed to properly size the system. Rule of thumb equipment sizing will not be accepted.
 - j. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes** and the **High-Efficiency Furnace Installation Guide for Existing Houses**.
3. The connected thermostat must be installed by a licensed contractor at the same time as the new eligible dual fuel system.
4. Warranty replacements and insurance claims are not eligible.

| Upgrade | Efficiency requirements |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dual fuel ducted heat pump | <ol style="list-style-type: none"> 1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton) |

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|--------------------------|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Dual fuel heating system | \$10,000 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Northern Top Up | \$3,000 | Eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) | n/a |
| Connected thermostat | \$150 | Maximum of one connected thermostat rebate | Not bonus-eligible |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Copy of the heat load calculation based on program-approved methodology found at **fortisbc.com/build-renovate/join-the-trade-ally-network/heat-load-calculation-requirements**.
3. Copy of the commissioning sheet
4. Photos of the two pipe direct vent system (upon request)

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **fortisbc.com/dualfuel** for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

AIR-TO-WATER HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily space and/or water heated by a fossil fuel (oil, propane or natural gas). A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C. A fireplace is not considered a primary heating system.
2. The new air-to-water heat pump system must:
 - a. be sized to function as the primary heating system for the home.
 - b. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
 - c. replace the existing fossil fuel heating system and all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
 - d. be listed as an eligible system on the [Air-to-Water Heat Pump Qualifying List](#).
 - e. be installed in accordance with the [Heat Pump Best Practices Installation Guide for Existing Homes](#).
3. Emergency replacement of fossil fuel space heating systems are eligible.
4. Homes in Non-Integrated Areas of the electricity grid must contact betterhomesbc@gov.bc.ca for pre-approval before the installation.
5. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact betterhomesbc@gov.bc.ca to receive instructions and pre-approval on the removal of the hydronic space heating equipment.
6. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. air-to-water heat pumps must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|----------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|
| Air-to-water heat pump | \$1,500 | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |
| Combined space and hot water heat pump | \$1,500— \$2,500 | Qualifies as one primary space heating upgrade and one primary water heating rebate. | Qualifies as two bonus-eligible rebates |

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of fossil fuel (i.e. oil, propane or natural gas) system removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The heat pump water heater must replace a fossil fuel (oil, propane or natural gas) water heating system and all fossil fuel water heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
2. The existing water heater being replaced must be the home's primary water heater.
3. Eligible systems are listed as Tier 2 or higher on NEEA's [Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters](#).
4. Emergency replacement of fossil fuel water heating systems with heat pump water heaters are eligible.
5. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|------------------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|
| Heat pump water heater | \$1,000 | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible rebate |

Supporting documentation:

1. Paid invoice ([see sample invoice for requirements](#)). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Proof of gas water heater removal. One of the following documents will be accepted:
 - a. local government permit or inspection report, which must include:
 - i. date of inspection
 - ii. address where inspection took place
 - b. invoice from the removal company or heat pump water heater installation company, which must include:
 - i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
 - ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

ELECTRICAL SERVICE UPGRADE

Rebate requirements:

1. Only homes that convert from a fossil fuel (oil, propane or natural gas) primary space and/or water heating system to a heat pump are eligible. A primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 21°C.
2. The service upgrade (new wire from electric utility) is for upgrading to 100-, 200- or 400-amp service in an existing home within six months of the heat pump installation.
3. Eligible expenses include:
 - a. utility connection fees
 - b. electrical panel or sub-panel upgrade
 - c. service mast alterations or replacement
 - d. conduit replacement, meter base alterations or replacements
 - e. weather head alteration or replacement
 - f. labour
4. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. (e.g. electrician). Self-installations are not eligible.

| Upgrade | Rebate | Rebate maximum | Bonus eligibility |
|----------------------------|--------|-----------------------------------------------------------|--------------------|
| Electrical service upgrade | \$500 | Maximum of one electrical service upgrade rebate per home | Not bonus-eligible |

Supporting documentation:

1. Paid utility bill or invoice for the electrical service upgrade (100, 200, or 400 amp service) (see sample invoice for requirements). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. Paid contractor invoice (see sample invoice for requirements). Invoice must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

TWO UPGRADE BONUS

Rebate requirements:

1. At least two (2) bonus-eligible upgrades must be installed in the home within 18 months of each other.
2. Refer to the list of bonus-eligible rebates.

Rebate details:

| Upgrade | Rebate | Rebate maximum |
|-------------------|--------|----------------------------------------------------------------------------|
| Two Upgrade Bonus | \$300 | Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per home |

Supporting documentation:

N/A

Deadlines:

The bonus application must be submitted within six (6) months of the invoice date of the second bonus-eligible upgrade.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

HOME ENERGY IMPROVEMENT BONUS

Rebate requirements:

1. A pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation must be performed by a Program Qualified Energy Advisor listed at betterhomesbc.ca/ea.
2. Participants must have at least three (3) bonus-eligible upgrades installed and complete the post-upgrade EnerGuide home evaluation within 18 months after the completion of their pre-upgrade EnerGuide home evaluation.
3. Refer to the list of [bonus-eligible rebates](#).

Rebate details:

| Upgrade | Rebate | Rebate maximum |
|-------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| Home Energy Improvement Bonus | \$20 per percentage improvement in EnerGuide rating (GJ/year), minimum \$750 up to \$2,000. | Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per premises |

Supporting documentation:

1. Paid invoices for pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation. Invoices must be paid in full, as indicated by a \$0 balance owing, proof of full payment, etc.
2. A copy of the pre-upgrade EnerGuide Homeowner Information Sheet and post-upgrade EnerGuide Homeowner Information Sheet.

Deadlines:

The bonus application and supporting documentation must be submitted within six (6) months of the date of the post-upgrade EnerGuide home evaluation.

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.

Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after July 1, 2024.

REBATE MAXIMUMS AND BONUS-ELIGIBILITY

| Upgrade | Rebate maximum | Bonus eligibility |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Attic insulation | \$900 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Exterior wall cavity insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Exterior wall sheathing insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Basement/crawlspace walls insulation | \$1,200 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Other insulation | \$1,000 | Qualifies as one bonus-eligible upgrade if minimum \$500 rebate achieved |
| Windows and doors | \$2,000 for Tier 2 windows/doors | Qualifies as one bonus-eligible upgrade if minimum \$250 rebate achieved |
| Primary space heating system: <ol style="list-style-type: none"> Air source heat pump Dual Fuel Heating System Air to water heat pump for space heating only | Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible upgrade. |
| Primary water heating system: <ol style="list-style-type: none"> Electric heat pump water Air to water heat pump for water heating only | Maximum one primary water heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed. | Qualifies as one bonus-eligible upgrade. |
| Combined space and water heating systems: <ol style="list-style-type: none"> Air to water heat pump for space and water heating | Qualifies as one primary space heating upgrade and one primary water heating rebate. | Qualifies as two bonus-eligible upgrades. |
| Connected thermostat | Maximum of one connected thermostat rebate per home | Not bonus-eligible |
| Electrical service upgrade | Maximum of one electrical service upgrade rebate per home | Not bonus-eligible |

Note: Additional Terms and Conditions apply. Visit: bchydro.com/homerebates, fortisbc.com/homerebates or betterhomesbc.ca for full details.