

Looking for window and door rebates? Be clear on which ones are eligible.



Replacing single-pane windows and inefficient exterior doors with high-efficiency versions can help prevent heat loss in winter and heat gain in summer, reduce outside noise and greatly improve the aesthetics of your home. But before you commit, make sure you choose rebate-eligible products, as not all products qualify.

Demystifying window and door terminology

You know what will look good, but how will you know if the windows and/or doors you choose are energy-efficient—and eligible for a rebate? Here's an explanation of some of the confusing terms to help ensure the products you buy are rebate-eligible.

- **U-Factor:** also known as U-Value, U-Factor measures a window or door's resistance to heat flow. The lower the number, the better its insulating properties. U-Factor can be expressed in metric or imperial units.
- **Metric vs. imperial:** U-Factor requirements are listed in metric units (W/m².K). To convert from imperial to metric, multiply by 5.678. For example, 0.21 (imperial) x 5.678 = 1.19 (metric).

Available rebates


Upgrade	Rebate	U-factor	Requirements
Tier 1 - doors and windows*	\$50 per door or window, up to \$1,000	U-Factor 1.40 - 1.23 (W/m ² .K)*	• installed by a contractor licensed in BC • replacing existing exterior windows or doors
Tier 2 - doors and windows	\$100 per door or window, up to \$2,000	U-Factor 1.22 (W/m ² .K) or less	

*Note: a City of Vancouver bylaw requires replacement windows and doors to have a U-Factor that meets Tier 1 requirements; therefore, City of Vancouver residences are only eligible for Tier 2 rebates.





For full program terms and conditions, a sample invoice and to apply for your rebate visit fortisbc.com/windows, bchydro.com/homerebates or betterhomesbc.ca.

This offer may be modified or cancelled at any time without notice.

Tier 1 sample manufacturer's label*

DO NOT REMOVE UNTIL FINAL INSPECTION/NE PAS RETIRER AVANT L'INSPECTION FINALE	
Energy Performance Ratings Évaluation des propriétés énergétiques	
U-Factor Facteur-U 1.30 W/m ² ·k	Solar Heat Gain Coefficient Coefficient de gain de chaleur solaire 0.38
Energy Rating Rendement énergétique 29	Visual Transmittance Transmission visible 0.43
Window Company Ltd. 1 9999-99-FIX-9-G09 Vinyl frame, triple glaze, Low-e coating (e=0.22, S3, S5) Krypton/air filled (both cavities), Grills <=13mm 2 NR9999-999999-ES	
3 	Energy performance and visual transmittance ratings certified to CSA A440.2-14 . Ratings are determined for a fixed set of environmental conditions and a specific product. Certification agency does not recommend or warrant product for any specific use. Les taux de performance énergétique et de transmission visible sont certifiés CSA A440.2-14 . Les taux sont déterminés selon une série de conditions environnementales fixes et une taille de produit particulière. L'agence de certification ne recommande ni ne garantie le produit aux fins d'utilisation particulière.

Tier 2 sample manufacturer's label*

ENERGY STAR® Certified in Canada Certifié ENERGY STAR au Canada	
	
	
	
DO NOT REMOVE UNTIL FINAL INSPECTION/NE PAS RETIRER AVANT L'INSPECTION FINALE	
Energy Performance Ratings Évaluation des propriétés énergétiques	
U-Factor Facteur-U 1.10 W/m ² ·k	Solar Heat Gain Coefficient Coefficient de gain de chaleur solaire 0.35
Energy Rating Rendement énergétique 36	Visual Transmittance Transmission visible 0.53
Window Company Ltd. 1 Triple X Operable Casement Vinyl frame, triple glaze, Low-e coating (e=0.022, S3, S5) Krypton/air filled (both cavities), Grills <=13mm 2 WCTXCAPO.022G	
3 	Energy performance and visual transmittance ratings certified to CSA A440.2-14 . Ratings are determined for a fixed set of environmental conditions and a specific product. Certification agency does not recommend or warrant product for any specific use. Les taux de performance énergétique et de transmission visible sont certifiés CSA A440.2-14 . Les taux sont déterminés selon une série de conditions environnementales fixes et une taille de produit particulière. L'agence de certification ne recommande ni ne garantie le produit aux fins d'utilisation particulière.

The label must have:

- 1 manufacturer model code/number, or
- 2 Natural Resources Canada reference number or a Certified Products Directory (CPD) number, plus
- 3 certified mark – label must have a certified mark from either
 - Canadian Standards Associations (CSA)
 - Intertek Canada
 - Labtest Certification (LC)
 - QAI Laboratories, or
 - National Fenestration Ratings Council (NFRC)

Rebate application checklist

Now that you've selected your rebate-eligible windows and/or doors and had them installed by a licensed contractor, it's time to apply for your rebate.

Remember to:

- include a photo of at least one manufacturer's label from a window and/or door
- include a detailed invoice from the window/door installer
- include apply for your rebate within six months of the date on your invoice

*Sample labels approved and acceptable for use in B.C. are available at nrcan.gc.ca/energy/products/categories/fenestration/buying/13958.

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